

**Dear Chamber Member,**

I am pleased to be able to welcome Mark Bateman (SDEA), and Pamela McIntosh (Collie Motel) as new members of the Chamber's Executive. I would also like to thank Peter Blurton for his contribution to the Chamber Executive during his time on it. It is great to see busy members of the business community giving up their time to support Collie.

Verve Energy kindly sponsored our Annual General Meeting and over 30 members and supporters enjoyed their hospitality, provided by the Collie Country Women's Association. Andrew Bonnell was re-elected as President of the Chamber.

The new Executive face some challenging times this year with the development of plans for Collie Super Town, the ongoing dispute between Perdaman and Lanco and the never ending Lake Kepwari saga.

Please be sure to join us on Wednesday 16<sup>th</sup> November for our final Business After Hours for the year. This one is especially for New Members and is being held by one of them, the Collie Heights Motel/Apartments.

Rebecca will be in contact in the next few weeks firstly to encourage you to join the very successful Collie Chamber Christmas Treasure Hunt and secondly to star renewals for the 2012 Business & Telephone Directory.

Kind regards,

*Richard Jackson*

CEO,

**Collie Chamber of Commerce & Industry**

**Tel.(08)9734 4817 or email [admin@colliechamber.asn.au](mailto:admin@colliechamber.asn.au)**



**Collie Chamber of  
Commerce & Industry Inc**

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**BUSINESS AFTER HOURS**

**New Members Night** – The Chamber has organised a special BAH for new members at the **Collie Heights Motel/Apartments on Wednesday 16<sup>th</sup> November**. Light refreshments and drinks will be provided by the Chamber.

**IMPORTANT TRAINING**

The Small Business Centre are holding a **Facebook** training session at the **Collie Ridge Motel on Thursday 24<sup>th</sup> November between 9am-4pm**. At a cost of \$130 (\$330 less training voucher \$200) this is a really cheap way to add value to your business. **Ring 9791 2666 now to ensure that you do not miss out on this fantastic opportunity!**

**Chamber Vouchers Program** - If you are interested in registering your business, so that our vouchers can be redeemed in your store contact

Bek it's **FREE** for our members. Phone 9734 4817 or email [admin@colliechamber.asn.au](mailto:admin@colliechamber.asn.au)

## Bek's Blog

Anyone that would like to participate in our Christmas treasure hunt please contact me. With the year closing fast the Chamber will be sending out forms for advertising in next year's directory also.

Contact Bek @ the Chamber. Tel. (08)9734 4817 or email [admin@colliechamber.asn.au](mailto:admin@colliechamber.asn.au)

**Also membership payment  
was due by 30<sup>th</sup> September 2011**

## CHAMBER EXECUTIVE MEETINGS

The Executive Committee of the Collie Chamber of Commerce & Industry normally meets on the 2<sup>nd</sup> Wednesday of every month. The following dates are for the next two months;

**WEDNESDAY** November 9<sup>th</sup> – Collie Ridge Motel, 6.00pm

**WEDNESDAY** December 7<sup>th</sup> (early for Christmas!) – Collie Ridge Motel, 6.00pm

Please note that these dates and the venue are subject to change. All members of the Collie Chamber are most welcome to attend the meetings. Call either Richard or Bek at the Chamber office to discuss.

## Collie Chamber Christmas Treasure Hunt

*The Collie CCI is looking for interested businesses so we can run our Christmas Treasure Hunt again, with the help of the Collie Mail.*

*By participating in the competition, businesses will have a unique opportunity to showcase their goods and services to the community. Treasure Hunters will flock to your shop and search for a mystery item secretly hidden amongst your wares. Competition forms will be available for them to fill in and once completed when they have found the last item, drop it into the entry boxes located at some participating businesses.*

*There will be a prize for the Best Treasure Hunter!  
The winner last year was presented with a cheque for \$1000.  
The winner will be announced at the Collie Christmas Pageant.*

*The Collie Mail will be running a full-page display of the businesses that are participating in the competition.*

Any members that would like to participate in our Christmas Treasure Hunt can contact me on 9734 4817 or email [admin@colliechamber.asn.au](mailto:admin@colliechamber.asn.au)

# SCAMWATCH

SCAMwatch is advising Australians to ignore recent lottery scam letters requesting \$25, credit card details, or payment by cheque in return for a false \$15,000 windfall.

## How the scam works

- You receive a letter in the mail claiming that you have won an amount of money in a lottery you never entered, or asking you to enter. Recent reports show that the false winnings are commonly \$15,000 or \$25,000.
- The letter will ask for an initial payment, commonly of \$25, in order to claim the winnings or to enter. It may ask for credit card details or payment by cheque.
- The letter may look official and may contain forms to be returned along with the initial payment via an enclosed prepaid envelope.
- The letter may mention an international organisation based in the USA and provide postal address details for this organisation. These organisations often disappear and morph into others.

### Protect yourself

- If you receive an unsolicited letter about a lottery you never entered destroy it. Never write back as this may lead to more scam letters being sent to you. Never send any money, personal or financial details.
- If you aren't sure whether a letter is authentic, do an internet search using wording from the letter. Many well-known scams can be found this way.
- If you think you have provided your banking or credit card details or sent a cheque to a scammer contact your bank or financial institution immediately.

## Phishing scams emails and SMS' continue

SCAMwatch is warning Australians to continue to be wary of phishing scams received by email or SMS following a twist which leads to fraudulent online banking transactions.

## How the scam works

- You receive a genuine looking email or SMS which appears to have come from a bank, financial institution, email provider, social networking service, payment service provider or telecommunications company, to name a few.
- Emails may be convincing as they often contain official looking company logos, letterhead or signature blocks.
- The email or message will give a false reason for you to provide personal and account details, for example:
  - It may claim that you online banking account (and passwords) or credit card account requires resetting and that your username, pin/password and mobile number are required.
  - It may claim that your credit card, email or social networking account has been compromised, frozen or cancelled and that personal and pin/password details are required to unlock it.
- The scam email or SMS will often direct you to a scam website where you are required to enter the details. Beware the website may look like your bank, email provider or social networking site's official login page but is really a scam copy!

## New Twist

Some internet banking systems send authentication messages to their account holder's mobile before they are able to make a transaction to a new party. Scammers are using phishing techniques to tap into these messages by:

- Sending a phishing email to gather their victim's mobile number and internet banking passwords and usernames.
- The details are used to access their victim's internet banking accounts and to get the victim's mobile number ported to a scam mobile phone.
- Once this happens the victim's mobile phone will suddenly and unexpectedly be disconnected from their provider.
- The scammer uses the scam mobile to get access to these authentication messages and to perpetrate fraudulent internet banking transactions.

## Protect yourself

- If you think you have provided your banking details to a scammer and /or your mobile is unexpectedly disconnected from your provider, contact both your bank and telecommunications provider immediately.
- Never give your personal, credit card, online banking or mobile phone details in response to an unsolicited email or SMS.
- Never enter personal or banking details into any website unless you are certain that the website is genuine. Especially never enter details into a website which you visited by clicking on a link in an email.
- If you receive unsolicited emails, delete them immediately!
- If in doubt about the authenticity of an email or SMS, always contact the business, service provider or bank to verify that the request is genuine. Never rely on contact details provided in the emails or SMS. Instead, find genuine contact details independently from an authentic source.
- Keep your computer updated with the latest anti-virus and anti-spy ware software. Also, use a good firewall.

## Report

You can report scams to the ACCC via the [report a scam](#) page on SCAMwatch or by calling 1300 795 995.

## Small Business Courses – Held in Bunbury

Managing With Confidence	\$110	Wed 16/11
Attraction Marketing... The Secret to Marketing Success	\$55	Tues 22/11
ACCC - Beware of Business Scams	\$25	Tues 22/11
Succession Planning - Death and Taxes	\$25	Wed 23/11
Collie - Why Your Business Needs to be on Facebook	\$330	Thur 24/11
Why YOUR Business Needs to be on Facebook	\$330	Fri 25/11
Women In Business Breakfast	\$30	Tues 29/11
Tax Dynamics - Demystifying - Tax For Small Business	\$25	Wed 30/11
Model Work, Health and Safety Act Update	\$25	Wed 30/11

If you require more information on any of the sessions please go to our website at <http://www.sbcbw.asn.au>

# CHRISTMAS TRADING HOURS

These hours have been approved by The Collie Shire and are awaiting the Department of Commerce's approval

*We will inform you of any changes once approved by the Department of Commerce*

Some variations of the WA Department of Commerce Christmas trading hours and hours to accommodate trade mid week in December, additional to current general trading hours in place in Shire of Collie (*note general trading hours are optional*).

Sunday	11 <sup>th</sup> Dec	10 am – 5 pm
Monday	12 <sup>th</sup> Dec	8 am – 7 pm
Tuesday	13 <sup>th</sup> Dec	8 am – 7 pm
Wednesday	14 <sup>th</sup> Dec	8 am – 7 pm
Thursday	15 <sup>th</sup> Dec	8 am – 9 pm
Friday	16 <sup>th</sup> Dec	8 am – 9 pm (Street Pagent)
Saturday	17 <sup>th</sup> Dec	8 am – 5 pm
Sunday	18 <sup>th</sup> Dec	8 am – 5 pm
Monday	19 <sup>th</sup> Dec	8 am – 7 pm
Tuesday	20 <sup>th</sup> Dec	8 am – 7 pm
Wednesday	21 <sup>st</sup> Dec	8 am – 7 pm
Thurs	22 <sup>nd</sup> Dec	8 am – 9 pm
Friday	23 <sup>rd</sup> Dec	8 am – 9 pm
Saturday	24 <sup>th</sup> Dec	7 am - 5 pm
Sunday	25 <sup>th</sup> Dec	CLOSED CHRISTMAS DAY
Monday	26 <sup>th</sup> Dec	CLOSED BOXING DAY
Tuesday	27 <sup>th</sup> Dec	8 am – 5 pm - <b>(public holiday – optional)</b>

# Alcoholics Anonymous

- [Who are We](#)
- [What Services are Offered](#)
- [AA and Occupational Alcoholism Programs](#)

Alcoholics Anonymous is a fellowship of men and women who share their experience, strength and hope with each other that they may solve their common problem and help others to recover from alcoholism. The only requirement for membership is a desire to stop drinking. AA is not allied with any sect, denomination, politics, organization or institution; does not wish to engage in any controversy; neither endorses nor opposes any causes. Our primary purpose is to stay sober and help other alcoholics to achieve sobriety.

AA is a worldwide non-profit fellowship of local groups that has been established in Australia since 1945. Members are anonymous but AA needs to be visible. However, AA's public relations policy is based on attraction rather than promotion. Non-alcoholics speak to the media on behalf of AA so that members remain anonymous.

Services offered by an AA office include:

- A 24 hour Help Line staffed by members **(08) 9325 3566 or 1300 22 22 22**
- A comprehensive Perth Central Service Office Website, [www.aaperthwa.org](http://www.aaperthwa.org) which provides information for newcomers and members, lists of meetings in WA, information for professionals, and several DVD clips
- Arranging for an AA member to talk with a drinker who has a problem
- Giving information about where and when local AA groups meet
- Furnishing AA guest speakers for interested organizations, and co-operating with the media when information is required.

Many organizations have programs to help the alcoholic employee. AA does not itself establish alcoholism programs, but does want to cooperate with these programs in any way it can.

Alcoholics Anonymous can make available to labour, management and medical and personnel directors, the cumulative experience of more than 1,000,000 recovered alcoholics. AA is available in virtually every community. AA can also put companies and unions in direct contact with men and women who have achieved sobriety, and are willing to share their experience freely with any organization or individual who seeks help.

**Collie AA meetings are held in the Library Meeting Room, cnr Wittenoom and Steere Streets on Fridays at 7.30pm. Meetings in Bunbury are held at the CWA Hall, Wellington Street (opposite the Bus Station) Saturday 11.00am, Sunday 2.00pm, Wednesday 12noon, Friday 8.00pm and the Salvation Army Hall, Timperley Street, cnr South West Highway, Wednesday at 8.00pm.**

If you have anything that you would like us to publish in our members update newsletter contact us at the office 9am til 3pm Mon – Fri Phone 08 9734 4817 or email [admin@colliechamber.asn.au](mailto:admin@colliechamber.asn.au) . Thank you. Bek

# COLLIE SUPERTOWNS

## FACT SHEET

- Collie is one of nine regional communities selected across Western Australia to participate in the Regional Centres Development program (a Liberal National Part initiative emanating from Royalties for Regions).
- The underlying aim of SuperTowns is to provide services, facilities and an environment which will encourage substantial population growth in the identified communities.
- Collie is required to prepare a Growth Plan as part of the Regional Centres Development Plan, to outline how the Community can achieve and sustain population growth.
- The focal point of a SuperTowns Growth Plan will be a growth plan schedule, which is a schedule of actions, initiatives and projects required to implement the local vision, objectives and strategies.
- Growth Plans are required to be completed by March 2012.
- The Council has established a SuperTowns Community Committee which consists of
  - John Kearney Combined Mining Union Council
  - Andrew Bonnell Collie Chambers of Commerce Inc
  - Fran Keneally/Roseanne Pimm Collie Visitor Centre
  - Neil Martin Collie Combined Services Club
  - Domenic Camera Collie Senior High School
  - Lee Westwood District Health Advisory Council
  - Rod Boehm Collie Police
  - Louis Evans Ngalang Boodja Council
  - Patrick Warrant Wesfarmers Premier Coal
  - Hans Dopheide Verve Energy
  - Kerry Roberts Griffin Energy
  - Andy Van Dijk Worsley Alumina
  - Cr Wayne Sanford Shire of Collie
  - Cr Glyn Yates Shire of Collie
  -
- The Shire of Collie is well positioned in terms of its existing planning to develop a growth plan. However Council is taking the opportunity to review its key plans to ensure they align to the SuperTowns program.
- The Community will be widely consulted through the process.
- There is strong Government Agency support for the program.
- There is \$80m available in the 2011/12 financial year for priority projects identified by SuperTowns.

## WHAT SUPERTOWNS WILL FOCUS ON

- The Council growth plan, to be completed by March 2012, will include;
  - **Review of the Vision for Collie document**  
Establish the Community Vision for what Collie will look like in 2030
  - **Review of the Local Planning Strategy Settlement strategy**  
Identify where residential development can occur to accommodate growth
  - **Review of the CBD Revitalization Master Plan**  
Ensure the existing CBD master plan is sufficient to accommodate the potential growth of Collie
  - **Local Economic Development Plan**  
Develop plans to stimulate the local economy and identify future potential opportunities
  - **Local Infrastructure & Key Services Plan**  
Develop strategies to ensure adequate Education, Health & Critical Infrastructure Strategy (e.g. water, electricity) exist
  - **Community Facilities Plan**  
Ensure sport, recreation and community facilities are adequate for a growing community
  - **Environmental Strategy**  
Plan for ensuring our environment remains healthy and attractive to current and future residents

## HOW YOU CAN GET INVOLVED

### **Online**

- [www.collie.wa.gov.au/supertowns](http://www.collie.wa.gov.au/supertowns)
- Follow us on Face Book
- Follow us on Twitter
- Register for our stakeholder group and receive regular email updates
- Respond to community surveys online

### **Local Media**

- Read the Collie Mail – there will be advertising and editorial on various opportunities to participate
- Tune in to 1089AM Local Radio – we will be doing interviews and providing updates

### **Community Consultation**

- A community survey will be sent to householders for completion in October 2011. Complete the survey as this will provide information back to the Council.
- Attend reference group meetings to discuss issues and opportunities in October / November.
- Contact one of the Committee Members to discuss.