



## Dear Chamber Member,

### KYLIE LEAVES THE CHAMBER!

Kylie Fawcett has left the Chamber after 5 years of loyal service. Her last event was the Business After Hours at Collie Mowers & More where she was presented with a card and a small gift. Kylie has been our rock behind the Collie Directory and has helped many of you, over the years, to showcase your businesses. She was also instrumental in resurrecting the Christmas Treasure Hunt which proved so successful last year.

Kylie is leaving to take up a new career in Perth and we wish her every success. She has promised to come back for the Directory launch and for the Chambers 70<sup>th</sup> birthday celebrations.

Kylie's replacement is Rebecca Woods, born and bred Collie, married to Kenny Woods and has two delightful daughters. Rebecca brings us design skills that she learned at the Collie Mail and a passion for Collie. She will be hosting a new column in the newsletter, "Bek's Bitch" where she will highlight some of the issues affecting Collie businesses and residents. So if you have an issue which you would like the Chamber to take up on your behalf contact Rebecca on the telephone number or email below.

March has seen the announcement that Premier Coal is on the market. The Chamber is not surprised at this given the sale price of the Griffin Coal assets and the interest that it has generated. However, Premier is a much bigger prize and any purchaser will have to have very deep pockets. And if the sale does go ahead? The purchaser will still need people to run the operation, still need suppliers, still have contracts with customers and maybe greater funds to grow the business. Watch this space!

*Richard Jackson,*

**Chief Executive Officer**

**Collie Chamber of Commerce & Industry**

**Tel. (08)9734 4817 or email [admin@colliechamber.asn.au](mailto:admin@colliechamber.asn.au)**

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## BUSINESS AFTER HOURS

**Motoring South West** are holding a Business-After-Hours at the Collie Motorplex on Wednesday 13<sup>th</sup> April at 5pm with entertainment starting at 6pm. I'll leave you to work out what the "entertainment" will be but I'm sure that Simon will not disappoint!

## Bek's Bitch

How would you like to live in a street that wasn't on the map? That's what people in Railway Parade Allanson have to put up with. Landgate have incorrectly labelled the street in the map of Allanson, contained in the Collie Directory, which comes from their database in Perth. If you have a problem with your road or business being miss located on a map contact Landgate in writing and they will fix it on their next revision.

If you have a similar issue contact Rebecca at the Chamber and she will try to help you.

Tel. (08)9734 4817 or email [admin@colliechamber.asn.au](mailto:admin@colliechamber.asn.au)

## CHAMBER EXECUTIVE MEETINGS

The Executive Committee of the Collie Chamber of Commerce & Industry normally meets on the 2<sup>nd</sup> Wednesday of every month. The following dates are for the next two months;

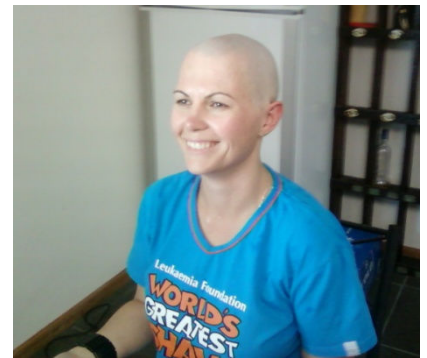
**WEDNESDAY** April 6<sup>th</sup> – Collie Ridge Motel, 6.00pm  
**WEDNESDAY** May 11<sup>th</sup> – Collie Ridge Motel, 6.00pm

Please note that these dates and the venue are subject to change. All members of the Collie Chamber are most welcome to attend the meetings. Call either Richard or Rebecca at the Chamber office to discuss.

## Leukaemia Shave

Collie Chamber of Commerce & Industry donated \$100 to support Rebecca Chapman at a charity shave in aid of the Leukaemia Foundation. She raised \$3420 for the foundation. Her head was shaved by friends and family members we all had a turn.

Should you wish to make your own donation please contact Rebecca Chapman on 0404 672 411 they will be much appreciated.



## SHOPPING HOURS-should they be longer?

The results of our survey indicated that the Collie business community is pretty evenly split on this issue. However it would appear from previous surveys that there has growing acceptance for opening for longer hours.

The Chamber is aware that Coles are carrying out a survey of their customers and we are waiting to see the outcome of that.

At present the Collie Shire is of the view that there is no need for longer shopping hours. The Chamber will continue to monitor the situation.

The Chamber considers that a greater threat to small traders is the internet and the increasing use of it for shopping by the younger generation.

The Chamber will be investigating ways in which we can provide training and other assistance to Collie members to help them overcome this relatively new competitor in the market.

**The Department of Commerce has approved optional trading for the Easter Anzac Day Tuesday 26<sup>th</sup> April 2011. General Retail Shops have the option to trade from 8.00am until 5.00pm.**

The Visitors Centre is open all Easter: Good Friday 10am - 2pm (or later if it's busy), and 10am - 3pm Sat, Sunday, Monday and Tuesday.

Collie Caltex is open all Easter: Good Friday , Saturday - 5am till 9pm and Sunday 5.30am till 9pm

# SCAMwatch

SCAMwatch, Microsoft and the Australian Communications and Media Authority (ACMA) are warning Australians to continue to be wary of scam calls claiming that your computer is infected with a virus or is sending out error messages.

In July 2010, SCAMwatch issued an alert regarding about these scams which continue to plague consumers.

Scammers, in a new twist, are making follow-up calls to people who initially fell victim to the scam. In these calls the scammer falsely claim to be from a foreign government, foreign law enforcement body, or from your bank, and offers to recover the money which you initially lost to the scam, in return for a fee. **Beware** – the scammer will not give you your money back and will only ask you for more money.

SCAMwatch has received numerous reports from consumers that the initial computer virus/error message scam telephone calls are continuing. Victims have reported receiving unsolicited calls from what they believe are foreign call centres. This scam typically involves a scammer cold-calling you and requesting remote access to your computer. If you give the scammer access, they will claim to run a scan, discover a fake virus and then apply high pressure sales tactics to convince you to buy unnecessary anti-virus software or technical services to 'fix' your computer.

Scam callers will tell you that you have a PC and then change their story if you advise them that you actually have a Mac. Scammers will even tell you that you have a computer when you don't own one at all!

If you fall victim to this scam, as well as losing your money and getting a service which provides no benefit, your personal and banking details will be at risk. You may also expose yourself to a follow up scam like the one described above.

If you receive a call like this, just **hang up**.

## Warning signs

- You receive a scam call out of the blue claiming there is a problem with your computer.
- The caller claims to be from a large computer company/brand, bank, financial institution, or legitimate technical service provider.
- They will request remote access to your computer and if you say yes will run a 'scan' that shows up a fake virus.
- The scammer will pressure you into buying unnecessary software or a service to 'fix' the computer.
- The scammer may be very persistent and use abusive or inappropriate language.
- The scammers may sound professional and knowledgeable.
- If you fall victim to the scam you may receive a follow up call falsely claiming to be from an overseas government or law enforcement body pretending they can recover the money you initially lost to the scam – **Beware** this is another scam!

## Protect yourself

- If you receive a phone call out of the blue about your computer system's security status and requesting remote access - **hang up** – even if they mention a well-known company or product.
- NEVER give an unsolicited caller remote access to your computer.
- If you have given remote access to your computer, or you fear that your computer has been hacked, seek out help or advice from a qualified and reputable computer technician.

- Do not give out your personal, credit card or online account details over the phone unless you made the call and the phone number came from a trusted source.
- Make sure your computer is protected with regularly updated anti-virus and anti-spyware software, and a good firewall - but research first and only purchase the software from a source that you know and trust.
- If you have fallen victim to a scam or you receive a lot of unsolicited emails and phone calls consider changing your email address and phone numbers.
- If you are considering providing your details to a company, read their privacy policy/terms and conditions first. If you do not agree with how they will use your details, do not provide them.
- If you think you have provided your account details to a scammer, contact your bank or financial institution immediately.

## Report

You can report a scam to the ACCC via the report a scam page on SCAMwatch or by calling 1300 795 995.

## WAGELINE-AWARD ALERT

Retail Industry- Are you a sole trader or partnership? Then this information applies to your business.

Changes to *Shop and Warehouse (Wholesale and Retail) Award* effective from 14 February 2011  
The award summary has been amended to include increases to:

- Meal Allowance;
- Late Night Trading Allowance;
- Cold Room Allowance; and
- Night Fill Duty Allowance.

Other amendments to the award that are not shown on the award summary include increases or changes to:

- Motor Vehicle Journey Arrangements;
- Machinery Allowance;
- Forklift Allowance; and
- First Aid Allowance.
- Automotive Spare Parts Salesperson Allowance

A copy of the updated Wageline summary can be located by [clicking here](#). A full copy of the award can be found by [clicking here](#).

**Need more information? Call Wageline on 1300 655 266.**



Collie Chemmart Pharmacy

Collie Central Shopping Centre, Forrest Street

**NEW TRADING HOURS** - From Monday 4<sup>TH</sup> April 2011

Monday 8.30am-8.00pm - Tuesday 8.30am-8.00pm

Wednesday 8.30am-8.00pm - Thursday 8.30am-9.00pm

Friday 8.30am-8.00pm - Saturday 8.30am-5.00pm

Sunday 9.00am-5.00pm - Public Holidays 9.00am-5.00pm

Closed Christmas day and Good Friday

# SMALL BUSINESS CENTRE BUNBURY-WELLINGTON-APRIL

Please find detailed below a reminder of the seminars and workshops we are running in April. For information about each course you can look on our website at any time. Click [here](#) for our Training schedule.

To book into the courses please click onto the relevant link.

## The full day courses are:

[Developing & Implementing Systems](#) on Monday 4th April.  
[Powerful English Business Writing](#) on Wednesday 13th April.  
[Risk Assessment & Strategic Planning](#) on Tuesday 19th April.

## The evening sessions are:

[Finding the Right Life Risk Policy](#) on Wednesday 6th April.  
[Dardanup Sundowner](#) on Tuesday 12th April.  
[Budgets and Cashflows](#) on Wednesday 13th April.

## Breakfast

A Women in Business Breakfast will be held on Tuesday 19th April. The guest speaker is Victoria West from Bunbury Natural Health.

[Click here](#) to register your attendance at the WIB Breakfast.

Contact: **Alison Maughan, Small Business Centre Bunbury-Wellington, 08 9791 2666**

## Sponsoring the Collie Waffle

The Collie Waffle is a free community newsletter produced by the internet Café and delivered to every home in Collie. We will have a print run of 4000 for the April issue and are currently on the look out for sponsors and/or advertisers. This will be our third issue and we are hoping to expand as time progresses.

The sponsorship packages that are available are dependant on the size you wish to sponsor. There is a 'Kids Stuff' page that is still available for sponsorship; I feel that this would best suit your business. The way in which you sponsor can be discussed as there are a few different options available.

The prices I have listed below are for once off sponsorships to the waffle. We are very open and negotiable to a continual arrangement.

### Advertising prices

A5 full page	\$132
A5 ½ page	\$88
A5 ¼ page	\$66
A5 1/8 page	\$55

### Sponsorship prices

A5 full page	\$120
A5 ½ page	\$80

The Waffle committee meets Thursday at 10 am at the internet Café and print centre. If you are interested in meeting other waffle contributors, new people are always welcomed. If you would like more information on how you could support or contribute please give me a call on 0417 994 289, e-mail [d.l.evans@bigpond.com](mailto:d.l.evans@bigpond.com) or leave a message with the staff at the internet Café.

# HALIFAX SKILLED TRAINING



**P.O. BOX 5435 BUNBURY W.A. 6231**

**Ph: 9725 6664 Fax: 9725 4749**

**training@halifaxcranehire.com.au**

It is with pleasure we at “Halifax Crane Hire” offer courses through “Halifax Skilled Training”

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Intermediate Scaffolding

Operate Support Equipment (Bobcat – Excavator)

Dogging

Basic Rigging

Intermediate Rigging

CN – CV - C2 - C6 - C1 - C0

Work Safely at Heights

Elevated Work Platform

Confined Spaces

Forklift

Tilt – Up Panel Construction

*Nick is an “ACCREDITED ASSESSOR” – through Worksafe.*

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